

Frequently Asked Bus Questions

Questions regarding bus routes need to be directed to the Transportation Department at 250-652-7343.

Questions regarding registration & bus cards, please call the School Board Office at 250-652-7300

Questions regarding payments, please call the Finance Department at 250-652-7350

1) Can a rider, ride one-way only for half price?

- *No, the Board of Trustees set the monthly rate with discounts only for Kindergarten students and 3rd and 4th children.*

2) Can I pay monthly?

- *Yes you can provide postdated cheques.*

3) What if we don't need the bus any more, can I get my money back?

- *Yes you will be reimbursed for the remaining full months.*

4) Am I given a bus pass?

- *Bus passes will be provided to grades 6 through to 12; Kindergarten to Grade 5 students are not provided with a bus card. Bus attendance for Kindergarten thru to Grade 5 is the responsibility of the school.*

5) Can a friend ride with me?

- *Please contact the Transportation Department and they will check to ensure that there is enough room on the bus for your child. You can contact the Transportation Department at 250-652-7343 (office hours are: 7:30 – 4:00pm). Students in grade 6 through 12 will require a one-time rider pass which will be available at the school office.*

6) If my child is in Kindergarten to Gr 5 how does the driver know I have registered and paid for the bus?

- *Each elementary school has a list for the duty staff responsible for loading the students. It is suggested that parents check with the school secretary and teacher to ensure their child's name is on the bus list.*

7) I'd like a stop added or a route altered.

- *The Board of Trustees has approved the bus stops within our District and has also established walk limits. The walk limits for SD63 are: 4 km for K to 5 & 4.8 km for 6 to 12. If you have any questions, please contact the Transportation Department at 250-652-7343.*

8) What to do if the School Bus Doesn't Arrive?

- *Students need to have a plan, approved by the parent/guardian in case the bus does not arrive. For information on schedules you can check the district web page (www.sd63.bc.ca); call the Transportation Department at 250-652-7343 or call the emergency contact number for a recorded message.*

9) Who do I contact to see if the buses are running?

- *You can check the district web page (www.sd63.bc.ca); call the Transportation Department at 250-652-7343 or call the emergency contact number for a recorded message.*